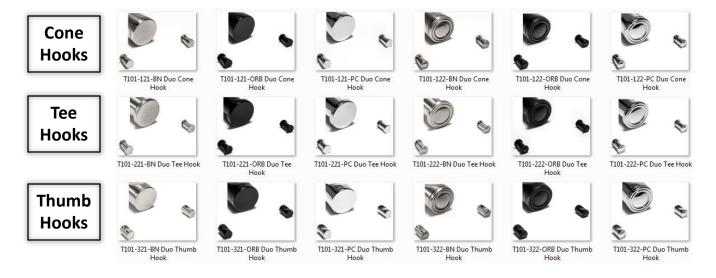


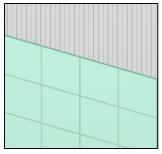
TILEWARE

PRODUCTS

Promessa[™] Series <u>Duo Hooks</u> Installation Procedures For The Following Models:



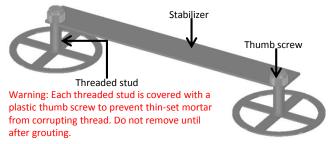
STEP 1 Determine Hook Location



- Determine the wall surface where the PermaTile™
 Fastener should be located.
 Apply thin-set mortar with
- Apply thin-set mortar with no less than a 1/4" x 3/8" notch trowel.

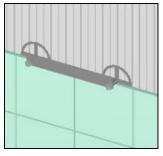
Warning: Use only latex modified mortars that meet ANSI A118.4/A118.11 performance standard.

STEP 2 Understand Fastener



- Prepackaged plastic thumb screws should not be removed until after grouting.
- Each fastener is equipped with a stabilizing bracket. The bracket ensures that hooks will mount at the predetermined location. Remove bracket after thin-set has met minimum cure times specified by manufacturer. (Using stabilizer is optional)

STEP 3 Install PermaTile™ Fastener

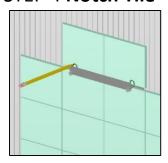


- Press the PermaTile™ Fastener into the combed thin-set mortar at the predetermined location.
- Key thin-set mortar into the back side of tile to ensure proper contact and adhesion.
- Adjust as necessary, setting stud directly on tile edge.

Technical Fact:

Installing the PermaTile™ Fastener on a grout joint is the simplest way. However, to insert into the body of a tile first pre-drill then back-butter tile with thin-set. Next, press fastener into thin-set and finally press to the wall (never remove plastic thumb screw during this process).

STFP 4 Notch Tile



Warning: Notches and holes should not exceed 3/8" in diameter to ensure Hook trim has sufficient surface area during mounting.



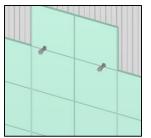
- Mark notch locations.
- Using an angle grinder, remove enough material allowing 1/16" of adjustment side to side and up and down.



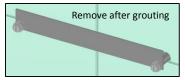
Promessa™ Series Duo Hook Installation

PRODUCTS

STEP 5 Install Notched Tile

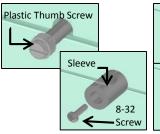


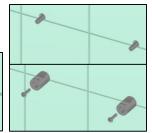
Warning: Do not proceed with accessory installation until thin-set mortar has met minimum curing requirements specified by manufacturer.



- Key thin-set mortar into the back side of tile to ensure proper contact and adhesion.
- Press tile into wall and adjust as necessary.
- Remount stabilizer (if removed) to maintain predetermined locations.
- This completes the fastener installation portion. Continue setting all other tile, allowing proper cure time as specified by thin-set manufacturer.

STEP 6 Mount Sleeves & Screws



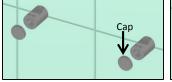


Warning: Each threaded stud is covered with a plastic thumb screw to prevent thinset mortar from corrupting thread. Do not remove until grouting is complete.

Carefully, turn 8-32 stainless steel screw. Cross-threading will require fastener removal.

- Remove plastic thumb screws
 & stabilizer after grouting.
- Simply slip sleeves over threaded studs, insert 8-32 stainless steel screws through sleeves and attach.
- Using a #2 phillips head screw driver, attach screws firmly to tile wall.

STEP 7 Attach Caps STEP 8 Complete





Thread on Caps.
 Installation complete.



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Hooks Parts List

Model	Fastener Assembly quantity 1 per kit	Washer quantity 2 per kit	Sleeve quantity 2 per kit	Cap quantity 2 per kit	8-32 Screw quantity 2 per kit
T101-121 or T101-122 Cone Hook Kits	PT100-510	C220-006	C220-003	C220-005 or C220-012	C200-013
		(1)		Transitional Traditional	
T101-221 or T101-222 Tee Hook Kits	PT100-510	C220-006	C220-002	C220-005 or C220-012	C200-013
	B	9		Transitional Traditional	
T101-321 or T101-322 Thumb Hook Kits	PT100-510		C220-004	C220-005 or C220-012	C200-013
	B	NO WASHER REQUIRED	0	Transitional Traditional	